

Request for Legal Staff Consideration

Serial No. 09/857099

Date 19 Dec. 2003

Request: Legal, got a problem with this case
09/857099. This was a duplicate case from the
serial # 09/913272. 09/913272 was deactivated but the
money was refunded but the money never was transferred to the
case # 09/857099. The problem is that when I went to have
the money put on the 09/857099 the credit card was declined.

But the money for 09/913272 was put on the credit card
back in 2001. It should never been refunded. The attached
copy of Raw History query shows where the money was
backed out of the system for 09/857099. Applicant had
gave me authorization to charge fees but the card-credit
was declined for 09/857099 on 15 Dec. 2003. I would like to
know what should be done.

By: Christine Washington Date 19 Dec. 2003